

TOPIC

Data Supplier Agreement

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Mastercard Payment Services Denmark A/S

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	Establish
	Change
	Cancellation

This form is used for establish/change/cancel the data supplier agreement with Mastercard Payment Services Denmark A/S.

Please notice: The data supplier must use [NemID medarbejdersignatur](#) during the establishment and operation of this solution.

1	Data supplier no.	Sub system	PBS number – only for Betalingservice use
2	Data supplier company name		
3	Address 1		
4	Address 2		
5	Zip code	City	
6	Phone no.		
7	Contact person at data supplier		
8	Bank reg. no.	Bank account no.	

Select form of data communication

9	<input type="checkbox"/>	Manual Browser solution (HTTP/S)	<input type="checkbox"/>	I want to send and receive files in ZIP-format (only applicable for HTTP/S)
	<input type="checkbox"/>	Automated solution (SFTP)		

Tick the box to confirm that "General terms and conditions for data communication with Mastercard Payment Services Denmark A/S" are accepted

Date:	Data supplier signature		
	Name:		



General terms and conditions for data communication Mastercard Payment Services Denmark A/S

§ 1 Scope of terms and conditions

These terms and conditions apply to the agreement between the data supplier and Mastercard Payment Services Denmark A/S (hereinafter Mastercard Payment Services Denmark) on data communication between the data supplier and Mastercard Payment Services Denmark.

By signing the agreement, it is accepted that the agreement is subject to "General terms and conditions for data communication with Mastercard Payment Services Denmark DK A/S". Furthermore, it is also accepted that Mastercard Payment Services Denmark is entitled to debit the specified account for billable services

§ 2 Definitions

Data supplier: Anyone who has entered into a data supplier agreement with Mastercard Payment Services Denmark.

Company: Anyone using a product offered by Mastercard Payment Services Denmark or one of Mastercard Payment Services Denmark' affiliates. The company can also be a data supplier.

Data delivery: One or more records/transactions that are aggregated into one unit.

Receipt: A message from Mastercard Payment Services Denmark to the data supplier, with which Mastercard Payment Services Denmark acknowledges having received a data delivery from the data supplier

§ 3 Inbound data

Mastercard Payment Services Denmark will, upon receipt of the data delivery, confirm that it meets the structural requirements and provide a positive transmission receipt. Otherwise, the delivery is rejected, and a negative transmission receipt is provided.

After Mastercard Payment Services Denmark has provided a positive transmission receipt, the data delivery undergoes validation. Mastercard Payment Services Denmark is afterwards responsible for the part of the data delivery that can be validated with a positive result. If the data delivery, or parts thereof, is faulty or inadequate, Mastercard Payment Services Denmark will provide the data supplier with a negative validation receipt or a rejection notice of the entire data delivery or the parts thereof that could not be positively validated.

§ 4 Outbound data

Once Mastercard Payment Services Denmark has placed the data delivery in the transmission system, the data supplier must collect the data delivery itself. Delivery is considered to have been performed when the data delivery is placed in the transmission system.



§ 5 Data supplier

The data supplier must ensure that the employees who handle data exchanges have a NemID employee signature.

If the data supplier sends a data delivery that contains data from multiple companies, data from each company must be identified and separated in the delivery.

§ 6 Guidelines

The data supplier must comply with the guidelines that apply to the individual business services.

The structure of the data deliveries exchanged with Mastercard Payment Services Denmark are defined in the guidelines for each product.

§ 7 Test

It is recommended that at least one test of data to and from Mastercard Payment Services Denmark is completed before commencing production data exchange.

§ 8 Assignment

Neither Mastercard Payment Services Denmark nor the data supplier is entitled to transfer the rights and obligations according to this agreement to a third party without the prior consent from the other party. However, Mastercard Payment Services Denmark may, without consent, assign its rights and obligations under this agreement to any company in the Mastercard Payment Services Denmark Group.

§ 9 Amendment of terms and conditions

Mastercard Payment Services Denmark may amend these terms and conditions with two months' notice. The new version of the terms and conditions is published on Mastercard Payment Services Denmark's website www.mastercardpaymentservices.com

§ 10 Liability

Unless otherwise specified, the parties are responsible according to the general rules of Danish law.

Mastercard Payment Services Denmark is liable if Mastercard Payment Services Denmark, due to error or negligence, fails to meet the agreed obligations on time or makes defective delivery.

Even in those areas where stricter liability applies, Mastercard Payment Services Denmark is not liable for losses due to:

- breakdown in/lack of access to IT systems or damage to data in these systems for the events below, regardless of whether Mastercard Payment Services Denmark or an external provider is responsible for the operation of the systems.
- failure of Mastercard Payment Services Denmark's power supply or internet communications, law enforcement or administrative acts, natural disasters, war, insurgency, civil unrest, sabotage, terror or vandalism (including computer viruses and hacking)
- strike, lockout, boycott or blockade, regardless of whether the conflict is directed at or initiated by Mastercard Payment Services Denmark itself or the company's organization, and regardless of the cause of the conflict. This also applies when the conflict only affects parts of Mastercard Payment Services Denmark.
- other circumstances outside Mastercard Payment Services Denmark's control.



Mastercard Payment Services Denmark is not responsible for indirect losses and consequential damages. Mastercard Payment Services Denmark shall accept no responsibility for the data supplier or company's loss of goodwill, contracts, profits, or loss of interest.

To the extent that the lack of access is due to one or more of the above circumstances, Mastercard Payment Services Denmark is neither responsible for the lack of access to the systems used by Mastercard Payment Services Denmark.

Mastercard Payment Services' ansvarsfrihed gælder ikke, hvis:

- Mastercard Payment Services Denmark should have foreseen the circumstances that brought about the loss, when the agreement was concluded or should have avoided or suppressed the cause of the loss
- legislation holds Mastercard Payment Services Denmark responsible in any case for the circumstances that cause the loss.

Mastercard Payment Services Denmark' liability is in all circumstances limited to an amount of DKK 2 50,000 per loss event arising from the same defect, regardless of any arising claims from other claimants with the same origin.



Guide to complete the Data Supplier Agreement

Line 1 – Data supplier no.

The legal entity that exchanges data with Mastercard Payment Services Denmark. It is often the company itself, but in other cases a software company handles the practical exchange of data with Mastercard Payment Services Denmark on behalf of the company.

Subsystem

Fill out the field with the subsystem that fits the product you are using at Mastercard Payment Services Denmark.

When delivering data, subsystem is used together with Data supplier no. to identify files. In most cases, one standard subsystem is sufficient.

If you use multiple subsystems, submit one form per subsystem

Line 7 – Contact person and email address

The person that Mastercard Payment Services Denmark can contact regarding the data communication

Line 8 – Account number

The account is used to settle any arising fees. It may be for error correction in a data delivery or other billable extra services.

Line 9 – Form of data communication

data delivery is transmitted over the internet.

There are two solutions for data communication:

HTTP/S – the “browser solution”

Data is exchanged by manually transferring your data delivery. This solution is suitable, if you want a simple solution without much need for automation.

SFTP – automated setup

Automated data exchange where you exchange data with Mastercard Payment Services Denmark through your own or purchased software. This solution requires setup/software development. See more at www.mastercardpaymentservices.com where you will find specifications and guides under the topic “Data communication”



Files in ZIP-format:

The ZIP-file compress the file to reduce the size. The ZIP-format is recommended when exchanging large files with Mastercard Payment Services Denmark. Remember to check in the specific guideline whether it is possible to send compressed files in a given situation.

Signatures:

The data supplier must always sign the form. The company and the data supplier may be the same entity.

The agreement must be signed by representatives from the data supplier who are authorised in accordance with the articles of association.

Further questions:

Can I manage multiple Data supplier numbers?

Yes. If the same employee manages different Data supplier numbers, data exchanges can be made with an employee signature that belongs to the data supplier's CVR number.

