

TOPIC

Informationsservice, Privacy Notice

AUGUST 2021



This Privacy Notice explains how Mastercard Payment Services Denmark A/S ("We", "Us") processes (e.g. collect, use, share and otherwise process) your personal information in connection with the use of Informationsservice (IN).

As a data controller, Mastercard Payment Services is obliged to protect your personal information, and Mastercard Payment Services' aim is to make you feel secure. Mastercard Payment Services recognize and respect the importance of your privacy when we process your personal data.

Mastercard Payment Services will process any personal information about you in accordance with this Privacy Notice, as well as applicable law.

1. Who are we?

The entity responsible for the processing of your personal information is:

Mastercard Payment Services Denmark A/S

Arne Jacobsens Allé 13

2300 København S

CVR-nr. 40695869

+45 80 81 06 66

The contact details of our data protection officer are as follows:

Email address: mpsprivacy@mastercard.com

2. Description of the processing

You will find the information about how Mastercard Payment Services processes your data below.

| Purpose | Categories of personal data | Source | Legal basis | Data retention | Recipients |
|--|--|--|--|---|---|
| The purpose of processing data in Informationsservice is to transfer information connected to payment transactions in Overførselsservice to parties who receive money in connection with salary, eg. Tax authorities and pension funds | <p>Mastercard Payment Services processes the following categories of personal data about:</p> <p>Ordinary personal data: Name, address, cpr.nr., information relating to the payment and free text field</p> <p>Sensitive personal data: Could be inferred from free text field, e.g. trade union or health.</p> | <p>Mastercard Payment Services collects your personal data from the following source(s):</p> <p>a) Payer in Overførselsservice, which is predominantly an employer</p> | <p>Mastercard Payment Services processes your personal data on the following legal basis:</p> <p>Article 6.1.f Necessary for the agreement between payer and payee (normally an employee)</p> <p>Article 9.2.F Necessary for the purpose of establishing, defending or exercising legal claims</p> | <p>Mastercard Payment Services will retain your personal data for 5 years plus current year from the payment date in order to comply with book keeping obligations.</p> | <p>Mastercard Payment Services shares your personal information with:</p> <p>a) Recipients of information relating to the payments (e.g. Tax authorities or your pension fund)</p> <p>b) Vendors that are assisting us with the service</p> |

3. Processing of anonymised personal data for statistival purposes

To improve user experience and increase the use of Informationsservice, Mastercard Payment Services also collects statistical information for own use that determines how Informationsservice is used and which functions should be improved. Your data is not analysed on individual level but is solely included in anonymised statistics.

4. What are your rights?

You have the following rights:

- You have the right to request access to and rectification or erasure of your personal data.
- You have the right to object to the processing of your personal data.
- You have the right to restrict processing of your personal data.
- If processing of your personal information is based on your consent, you have the right to withdraw your consent at any time. Your withdrawal will not affect the lawfulness of the processing carried out prior to your withdrawal of your consent.
- You have the right to receive your personal information in a structured, commonly used and machine-readable format (data portability).
- You may always file a complaint with the national data protection supervisory authority, e.g. The Danish Data Protection Agency.

You can take steps to exercise your rights on:

<https://www.mastercardpaymentservices.com/gdpr>

There may be conditions or limitations to these rights. Therefore, you may not take it for granted that you e.g. have the right of data portability in the specific case. It depends on the specific circumstances of the processing activity.

Last updated: 5 August, 2021