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# Leverandørservice, Privacy Notice

JANUARY 2022



# 1. Who are we?

Mastercard Payment Services Denmark A/S (hereafter Mastercard Payment Services) is a payment institute which offers digital payment services – one of these payment services is Leverandørservice.

When a business chooses to use Leverandørservice as a digital payments service, it is necessary to collect and process the beneficial owner's personal data to get access to use the solution.

In this privacy notice you can read more about how Mastercard Payment Services processes (e.g. collect, use, share and otherwise process) your personal data when you use Leverandørservice.

# 2. Processing of personal data in Leverandørservice

Mastercard Payment Services is the data controller for the part of the processing of your personal data, through use of Leverandørservice as a payment channel.

This means, that once your business has entered an agreement with Mastercard Payment Services or consented to sign on to Leverandørservice through a creditor, you also accept your personal data as the owner of a business to be passed on to Mastercard Payment Services.

Mastercard Payment Services stores your personal data securely and processes all personal data related to you in accordance with this privacy notice and applicable laws and regulations.

# 3. Why do we register and process your personal data?

We collect and process your personal data to be able to:

- set-up your agreement to use Leverandørservice
- execute your payments in Leverandørservice
- meet regulatory requirements required of Mastercard Payment Services as a payment institute (e.g. anti-money laundering regulations)
- offer customer service to you as an individual or as an employee in a business that uses Leverandørservice
- conduct statistical analysis, product improvement, business development and increase user friendliness – Mastercard Payment Services primarily uses anonymous information for these purposes.

# 4. What personal data do we process?

The personal data we process about you consists, amongst other, of:

- business owner's name and CPR-number or other unique personal ID
- address
- creditor- / customer number (for sole proprietorships)
- CVR-number (for sole proprietorships)
- account information (for sole proprietorships)
- transaction information, including amount, payment date and recipient
- information in relation to objections, complaints or other enquiries to customer service.

To enhance user-friendliness and usage of Leverandørservice, Mastercard Payment Services also collects statistical information, such as information about your business' LS mandates, the channel used to create the mandate, geographical location and so forth. The data is not analysed on a business level.

In addition, we process the business' contact persons' names, telephone numbers and email addresses.



## 5. How do we collect your personal data?

We collect and process your personal data when your business:

- enters an agreement to use Leverandørservice
- uses the Leverandørservice sign-up link.

## 6. What is our legal basis for processing of your personal data?

Mastercard Payment Services processes your personal data in accordance with the applicable laws and regulations, when your business:

- enters an agreement, whereby your personal data is provided to Mastercard Payment Services
- uses the Leverandørservice sign-up link.

When your business enters an agreement to use Leverandørservice via one of the above-named channels, you accept the terms and conditions for the use of Leverandørservice, in particular the processing of personal data (General Data Protection Regulation Article 6(1)(b)).

Mastercard Payment Services also processes your personal data, when:

- Mastercard Payment Services' regulatory obligations as a payment institution, in particular the Anti-Money Laundering Act, the Payment Act, etc. under which there is an obligation to process your data (General Data Protection Regulation Article 6(1)(c), e.g. in relation to:
  - prevention of misuse and fraud
  - strengthening IT-security and payment security
  - investigation of potential error transactions and in relation to potential complaints.
- Mastercard Payment Services also has a legitimate interest to process your data (General Data Protection Regulation Article 6(1)(f), e.g. in relation to:
  - preparation of statistical analysis and business development.

## 7. How long do we store your personal data?

Mastercard Payment Services stores your personal data as long as it is necessary to perform the purpose of the data processing:

- As long as your business is a user of Leverandørservice, we process and store your personal data so you can use Leverandørservice
- When your business relationship with Mastercard Payment Services ends, we store your personal data in accordance with our legal reobligation according to the Payment Act, the Anti-Money Laundering Act, the Limitation Act and requirements from the Danish Financial Supervisory Authority.



## 8. Personal data from third parties

Upon your acceptance of the transfer of your personal data to Mastercard Payment Services via creditor or bank, Mastercard Payment Services receives your personal data from third parties. In addition, we use the following sources to verify the authenticity of the data:

- the CVR-register
- service provider(s) in relation to anti-money laundering processing.

## 9. Personal data to third parties

We forward your personal data to the following third parties:

- the creditor, where your business has a relationship – and only for the purpose of your business to use Leverandørservice
- recipient bank, for transactional information relating to your business' payment
- Nets A/S and Signicat Danmark in relation to signing and login with NemID or MitID
- Itera ApS in relation to creation of creditor agreements
- requests from public authorities and others, in accordance with applicable laws and regulations, including enquires from the police and other authorities.

## 10. Use of cookies on our website

When you visit our websites, we use cookies. You can read further about our cookie policy when you visit [Mastercard Payment Services Leverandørservice](#).

## 11. Your rights

You have a number of rights in accordance with the General Data Protection Regulation. You have:

- the right to access the data we process about you
- the right to object to processing of your personal data, under certain conditions, including objection to profiling and direct marketing in this regard
- the right to have data completely or partially deleted, provided we do not have a legitimate purpose in processing the data
- the right to have data rectified if the information may be inaccurate, incorrect or incomplete
- the right to restrict processing of your personal data, in certain circumstances
- the right to object to processing your personal data. This could as a consequence mean that you can no longer use Leverandørservice.
- the right to data portability, so far as our processing of personal data is automated and is based on your consent or the agreement we have with you
- the right to complain to a competent supervisory authority, including the Danish Data Protection Authority. You can find their contact details at [www.datatilsynet.dk](http://www.datatilsynet.dk)

In certain situations, your rights are limited. This can, for example be if Mastercard Payment Services is obliged under applicable laws and regulations to process your personal data.

If you wish to exercise your rights, you can contact us here:

[www.mastercardpaymentservices.com/gdpr](http://www.mastercardpaymentservices.com/gdpr)



## 12. Contact

You can at any time contact Leverandørservice customer service via telephone, if you have any questions regarding Leverandørservice on **+ 45 80 81 06 66**

If you have questions concerning the processing of your personal data, you are always welcome to contact our data protection officer on [mpsprivacy@mastercard.com](mailto:mpsprivacy@mastercard.com).

